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December 5, 2002

Ex Parte

Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W., TW-B204 Washington, D.C. 20554

> Re: WC Docket No. 02-314 – Application of Qwest Communications International Inc. for Authorization to Provide In-Region InterLATA Service in the States of Colorado, Idaho, Iowa, Montana, Nebraska, North Dakota, Utah, Washington and Wyoming

Dear Ms. Dortch:

Qwest Communications International Inc. ("Qwest") hereby submits its response to certain questions from FCC Staff in the above-referenced matter.

Qwest does not track information specifically about conversion outages on single or multiple order conversions. Qwest was able to perform a manual ad hoc study on outages for multiple orders due to the limited volume of conversions requiring multiple orders.

The likelihood of the switch processing the outward portion and then failing to process the inward portion of the single order is minimal. Therefore the opportunity for an out of service condition is reduced but not eliminated. An example of a single order outage involves lines served by DMS100 switches. If a customer has multiple lines in hunting and the call forwarding variable feature, the switch can process the outward portion until it attempts to remove the main line (with call forwarding), outward activity on this combination cannot be processed correctly by the switch and requires intervention. The end user can experience an out of service condition on its secondary lines until the remainder of the conversion is processed manually by Qwest provisioning personnel. Few conversion scenarios meet this criterion.

The 20-page limit does not apply to this filing.

Respectfully submitted,

Hance Haney

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